Welcome to Watson Clinic’s Pediatric Department

We would like to extend to you our sincerest thanks for entrusting us with the healthcare of your children. Protecting and preserving the health of your most precious resource is both our primary duty and our highest honor. Included in this brochure is a general introduction to our practice and answers to many frequently asked questions. Please read through this information carefully and save for future reference. Please call upon us if you have any additional questions.

Office Hours and Appointments

Patients are seen by appointment, though walk-in care is available at our Highlands & South Pediatric locations for established pediatric patients only. Please advise us in advance if another child needs to be evaluated.

If you are a new patient or have not been seen in Pediatrics in three years or more, please plan to arrive 30 minutes prior to your appointment. You will be asked to fill out new patient forms and health insurance information, so be sure to bring your insurance card, driver’s license and a copy of your child’s immunization records.

If you have not been called to see your physician after 30 minutes of waiting, please let the receptionist know. Every effort will be made to keep you informed should an emergency occur and prolong your wait.

If you are unable to keep your scheduled appointment time, we ask that you call 24 hours in advance. This allows us enough time to make your appointment available to someone else.

Office Visits and Authorization for Treatment

When possible, it is best that a parent or legal guardian accompany children to our office. We require a parent or legal guardian to be present at the first office visit since a complete medical history must be obtained.

We do realize that circumstances may prevent you from attending every checkup or visit. Our office can provide you with a medical treatment authorization form to use when you are unable to accompany your child to the clinic; however, Federal Law requires the presence of a parent or legal guardian when vaccines are administered.

Referrals

If your child requires a referral authorization by your insurance company, please notify us at least five working days prior to the appointment.

After Hours Emergencies

The physicians in our group share and rotate after-hours coverage for all patients. If you call the office after-hours, your call will be received by the answering service. The operator will communicate your message with the on-call pediatrician.

We provide 24-hour coverage year round for our patients. All non-urgent problems, routine advice, prescription refills, etc., should be handled during office hours. If you think there is a life-threatening emergency, please call 911.

Medication Refill Requests

Please be prepared to leave the following information when calling the office for medication refills:

- Your name
- The name, dose and frequency of the requested medications
- The pharmacy name and telephone number

You may also request a refill via our MyChart at Watson Clinic Patient Portal. For more details visit WatsonClinic.com/PatientPortal.

Please allow 48 hours for all prescription refills. If you request refills by mail, you should allow seven days. You should request your refill prior to your child’s last dose of medication to avoid interruption of your treatment.

If you require completion of a health physical form or immunization record in order for your child to attend school or daycare, please allow a 48-hour notice for these forms to be completed. You may also request them when your child sees a physician at his/her checkup. There may be a charge for form completions that are requested outside of a regularly scheduled office visit.
Since 1941, Watson Clinic has been meeting the healthcare needs of our community with highly respected physicians and the latest cutting-edge technology. We offer convenient locations throughout Polk, Hillsborough and Pasco counties. Watson Clinic is made up of more than 200 board-certified physicians representing 40 medical and surgical specialties, including cardiology, internal medicine, obstetrics, orthopaedics, family medicine and much more.

**Office Hours**

**Monday – Friday | 8 am – 5 pm**

(All Locations)

**Monday – Friday | 7:30 am – 4 pm**

Walk-in appointments for established patients.

(Highlands & South Pediatrics Only)

**Saturday | 8:30 am – 12 pm**

Reserved for sick visits.

(North Pediatrics Only)

**Four Convenient Locations**

- Highlands
  - Highlands | 863-607-3346
- North Pediatrics
  - North Pediatrics | 863-680-7337
- Plant City
  - Plant City | 813-719-2500
- South Pediatrics
  - South Pediatrics | 863-647-8012

**Patient Information**

**Watson Clinic LLP**

**Pediatrics**

**Four Convenient Locations**

- Highlands
- North Pediatrics
- Plant City
- South Pediatrics

**www.WatsonClinic.com/Pediatrics**