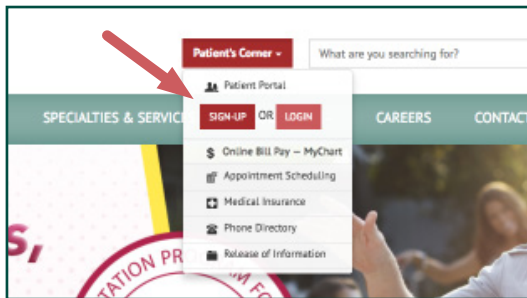


FREQUENTLY ASKED QUESTIONS:

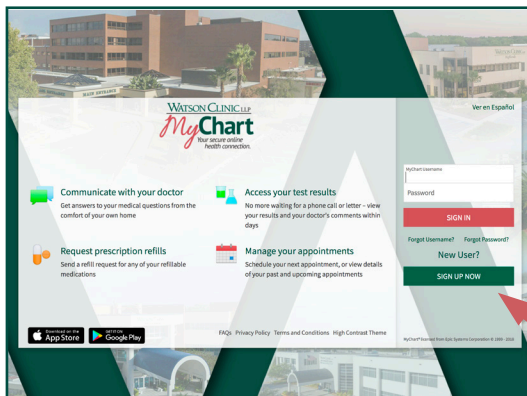
Where and how do I register?

Signing up is as easy as 1, 2, 3!

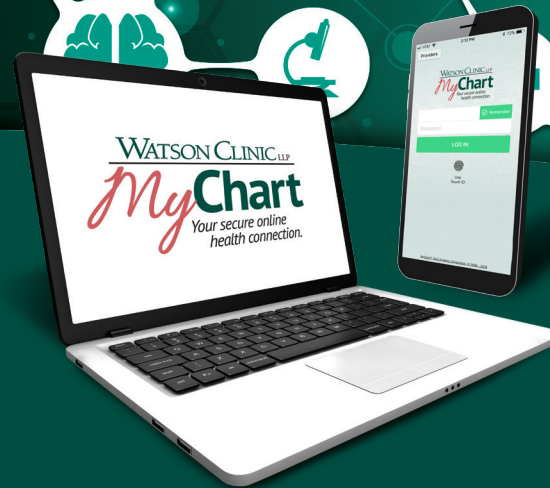
1. Visit www.WatsonClinic.com and click the Patient Portal button or link from the Patient's Corner drop down menu.



2. From the MyChart at Watson Clinic LLP website, click **Sign Up Now**. Enter the activation code provided to you by Watson Clinic and verify your personal information. If you do not have an activation code, click Sign Up Online to create an account using your personal demographic information.



3. Click **Next** to create your username and password.



Download the MyChart App!

Available through the App Store or Google Play, the MyChart mobile app helps you unlock all the benefits of the patient portal with ease. Simply visit the App Store or Google Play, type 'MyChart' in the search engine, downloads in moments and enter your username and password once you open the app.



Major questions or concerns can be directed to **863-680-7551** between the hours of **8 am and 5 pm, Monday – Friday.**

THE PATIENT PORTAL FOR THE NEW ELECTRONIC HEALTH RECORD SYSTEM

A complete healthcare experience at your fingertips. Take control of your healthcare like never before.

SIGN UP TODAY!

WATSON CLINIC LLP
MyChart
Your secure online health connection.

MyChart at Watson Clinic LLP is a free and completely secure online system that empowers patients to engage in their healthcare like never before.

The MyChart at Watson Clinic LLP patient portal is implementing a series of enhancements that will make the system more convenient, accessible and beneficial to patients than ever before.

- | | |
|--|---|
| <ul style="list-style-type: none">• Direct Scheduling is now available in MyChart at Watson Clinic LLP! Patients can conveniently schedule their own appointments real-time without any intervention from Watson Clinic LLP staff. Select the provider along with the reason for the appointment then choose what time works best for you. Please be aware not all providers are participating in Direct Scheduling at this time. If your provider is not available, please use the Appointment Request feature to request appointments through MyChart. For those who want to schedule a same-day appointment for minor illnesses and injuries, this feature is also available for our Urgent Care Main location, as well as Urgent Care South opening in January 2020. Please note that you cannot select your provider when you schedule an appointment at our Urgent Care locations, only an approximate appointment time. | <ul style="list-style-type: none">• Patients can request their medical records free of charge by completing the Release of Information form under the health icon within their MyChart patient portal account. |
| <ul style="list-style-type: none">• A new Document Center found under the Health icon allows patients to request, view and download documents in one place. This includes visit summaries, images and record requests. | <ul style="list-style-type: none">• Patients can upload their living will and/or advance directives into their medical record. Click on the End-of-Life Planning link under the Health icon to get started. |
| <ul style="list-style-type: none">• Allows patients the ability to grant temporary, secure and one-time access to their medical information to any provider anywhere, even if the provider does not have an EHR. Patients can generate a share code from the Share Everywhere link within their MyChart account. After the patient has given the share code to the external provider, the provider can enter the code through ShareEverywhere.com to review the patient's information including allergies, medications, health issues, immunizations, test results and past visit summaries. | <ul style="list-style-type: none">• In keeping with healthcare industry standards, there is a \$25 fee for the completion and processing of Family & Medical Leave Act (FMLA) certification forms. This fee is due prior to processing the forms by check or credit card payment. For credit card payments, please call 863-904-2628. |
| | <ul style="list-style-type: none">• An online bill payment center is available through MyChart allowing patients to pay their bill, sign up for e-statements, create payment plans, complete their payment profile and more without having to enter another username and password. |
| | <ul style="list-style-type: none">• The MyChart Mobile app has been updated to include most of the functionality available on the desktop version. The app is available for iOS and Android. |
| | <ul style="list-style-type: none">• Patients can view their medical information from other Epic organizations through one MyChart account. |
| | <ul style="list-style-type: none">• Patients can authorize third party apps and devices to access their medical information. |

Please note: The portal is only for use between a physician and his/her current patients. It does not allow for any type of diagnosis or medical advice, and should never be used for an emergency situation or serious medical condition.

FREQUENTLY ASKED QUESTIONS:

I registered for a Watson Clinic patient portal some time ago. Do I need to sign up for this new version as well?

MyChart at Watson Clinic LLP is a replacement of our previous NextMD Patient Portal. Messaging capabilities and new health record uploads (test results, blood pressure readings, etc) will no longer be available on the NextMD Patient Portal as Watson Clinic LLP will no longer support the system.

Account information will not be transferred from NextGen to our new MyChart system. For this reason, all Watson Clinic patients who wish to access their health records, initiate communications with their doctor's office, or enjoy any of the benefits associated with a patient portal must undergo the process of opening an account on MyChart at Watson Clinic LLP.

How is MyChart at Watson Clinic LLP an improvement over the previous patient portal network?

MyChart at Watson Clinic LLP is more patient-friendly, offers more features and provides faster access to medical information. Along with standard messaging with your doctor's office, patients are able to request appointments and prescription refills, complete questionnaires, receive most test results at the same time as their doctor, sync third party devices and apps, access an extensive library of health content and review documents sent by their physician's office.

The popularity and reach of the MyChart patient portal system is equally impressive. If you experience a medical emergency or ailment while you're outside of the Watson Clinic service area, you can authorize medical establishments who also utilize the MyChart system to access your health records. This results in a more informed plan of treatment and improved outcomes no matter where you are in the world.