# Our goal is to provide you with the highest standard of medical care!



**G. Weyman Price, MD**Board-certified, Allergy & Asthma

#### **Education**

- Medical Degree: University of Mississippi School of Medicine, Jackson, MS
- Internship & Residency: University of Mississippi,
   Department of Pediatrics, Jackson, MS, Pediatrics
- Fellowship: University of Virginia, Department of Allergy and Immunology, Charlottesville, VA, Allergy and Immunology

#### **Office Hours**

By appointment only
Monday – Thursday • 8 am – 3 pm



## Watson Clinic South 1033 N. Parkway Frontage Road, Lakeland, FL 33803 863-647-4045 • www.WatsonClinic.com

### **PATIENT INFORMATION**

### Department of Allergy, Asthma and Clinical Immunology



We are pleased that you have chosen us for your healthcare needs. This information is designed to introduce you to our practice and to provide answers to many frequently asked questions.

Please read this entire brochure and save it for future reference.



Allergy, Asthma & Immunology

#### **OUR GOALS**

Our goals include keeping you as healthy as possible regarding allergic, asthmatic or immunologic disease. **Dr. G. Weyman Price** has extensive training and experience, as well as board certification in the diagnosis, treatment and management of all types of allergic diseases (i.e., nose, eyes, ears, throat and skin), asthma and immune problems for children, adolescents and adults. He works in collaboration with you and your Primary Care Physician (PCP) to diagnose and control allergy problems. You may be seen as a one-time consultation or for more prolonged treatment.

#### **PRACTICE GUIDELINE**

We welcome you to our allergy practice and thank you for entrusting the healthcare of yourself and/or your family to us. Your health and satisfaction are important to us, so we would like to introduce you to our practice and explain a few of our office policies.

#### **OFFICE HOURS AND APPOINTMENTS**

Patients are seen by appointment only, so please call **863-647-4045** in advance before coming to the office.

If you are a new patient or have not been seen by Allergy in the last three years, please plan to arrive 30 minutes prior to your appointment time. This will allow time to fill out new patient forms and health insurance information. Please bring your insurance card, driver's license, your allergy/asthma respiratory drug formulary AND your COMPLETED allergy questionnaire (should have been given when your appointment was made) with you for your first visit. If you are unable to keep your scheduled appointment time, we ask that you call one week in advance. If you cancel, we can make your appointment available to someone else.

Please be aware that most of our daily time slots are taken by patients who have scheduled appointments. We only reserve a few appointments for "work-in" patients. For this reason, it is unlikely that someone can be seen as a same-day work-in. If an acute problem develops, it is appropriate to check with your PCP as to the necessary course of action, unless Dr. Price advises you differently.

Examples of acute illnesses include acute sinusitis/ear infections, sore throat/strep throat, acute asthma episodes/bronchitis, colds/flu symptoms. The exception is for patients on allergy shots (immunotherapy) who may be having a reaction to their shot. In this case, our office should be notified immediately.

In order for medications to be continued and refilled or to continue allergy shots, you must maintain at least annual (once per year) office visits with Dr. Price.

#### **OFFICE HOURS FOR ALLERGY INJECTIONS**

Allergy injections are given anytime **Monday through Thursday** 8 am - 4:20 pm and Friday 8 am - 11:50 am. Appointments are not necessary for allergy injections, although for some shots the physician must be present (venoms). The nurse will discuss the frequency of your injections. The recommended time will vary from patient to patient, as it is based on the strength of one's allergy extract. Our staff is happy to answer specific questions about allergy shots when you come for your injections. Other questions, concerns or refills requests can be addressed with a form for you to complete from the reception desk. Our staff will then get back to you later.

#### **PHONE CALLS/PATIENT PORTAL**

If you need assistance, refills or have questions, you may call our office and leave a message. Nurses return phone calls within 24 hours. We encourage our patients to take advantage of our patient portal called **MyChart at Watson Clinic** where your message will likely be addressed more promptly. In cases of emergency, please dial 911.

#### **AFTER HOURS EMERGENCIES**

The two allergists in our group share and rotate after-hours coverage for all of our patients. If you call the office for URGENT problems after hours, you will be connected to our answering service. The answering service will communicate with the on-call physician. Please call again if for some reason you do not receive a return call within an hour. Prescription refills do not usually qualify for an "urgent" situation and can wait until the next business day.